



Notice of **P**rivacy

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Privacy Policy Information of Krumpf

Personal data received by Transport Krumpf GmbH (hereafter referred to as “Krumpf”) by any means will not be published, distributed or sold. They may only be provided to third parties in accordance with the provision of the services of Krumpf, including administrative, commercial and operational derived from such services activities, will be treated confidentially and in accordance with the current legal framework on privacy issues.

Privacy Principles:

Krumpf is committed to protecting your privacy and personal information. This Privacy Policy Information details the type of personal information we collect, how it is used, protected and eliminated.

At Krumpf we take privacy seriously. In support of this we present the fundamental principles of our perspective regarding your privacy:

1. Trust: We value the trust you are giving us to share with us your personal information. We only use your personal information in a way that is fair and worthy of that trust.
2. Transparency: You have the right to classify your personal information on how to use it. We will always be transparent with you about what information we collect, what we do with it, with whom we share it and who to contact if there are any questions.
3. Personal attention: If you have any concerns or questions about how we use your personal information, we will work with you to resolve them.
4. Prevention: We will take all necessary steps to protect your information from being used incorrectly and to keep it safe.
5. Compliance with the law: We comply with the law and regulations that apply protection and will work with the appropriate authorities.

Administration:

Krumpf’s privacy policy is properly documented and communicated to the internal company personnel. Active employees are automatically notified by email reminders about policy changes, new employees will be instructed about this policy by handout.

Backup database:

As backup of the information generated by different users Krumpf has a file server with the file services role installed. This allows us to have copies of the file at different times of the day minimizing the loss of information by the user.

All information is duplicated to three other backup servers using a special technology. One of these servers is outside the main facilities of Krumpf as a tool for contingency and business continuity.

Notice of Privacy:

This policy is provided to our employees, suppliers and customers in order to have a proper use of information and provide better quality service, so it is important to define in this policy the way we collect, use, retain and disclose information.

Customers will be informed of this privacy notice by the annex in terms and conditions within the quote we sent to our clients.

The information is collected as follows: through online forms, surveys of service. Through the information we collect on the services we offer. Through phone calls, emails, social networks, some other service that has been rendered by another group company.

We use the information to provide the various services that our company offers and to maintain a continuous and direct contact with our customers.

Consent:

Krumpf will not collect, use or disclose your personal information without your consent. In many cases, we ask your explicit consent, however, in other cases we deduce your consent because of your actions and behavior.

You have the right to inform us, if:

- You do not want us to contact you in the future.
- You want a copy of the personal information we have about you.
- You want to correct, update or delete your personal data from our records.
- You want to report any misuse of your personal information.

Use, retention and disposal of personal information:

The information collected will be limited to commercial use and will be retained for the same purpose. The information is fully available to the judicial authorities. It only will be removed or modified when there is any violation of the laws.

Access:

In compliance with the legal provisions of the country any natural or legal person may request information to see how Krumpf handles your personal information.

Disclosure of information to third parties:

Your information is required for different stages of the services we render and always will be shared with the parties involved in the execution of these. Those can be:

- Movers at destination or origin
- Customs agent
- Land and sea transport agents
- Shipping companies
- Airlines

All these entities are aware of our commitment and privacy policy. Therefore, it is important to note that we take steps to ensure that everyone involved in the service knows and maintains the fundamental principles of this policy.

We may share your information to:

- Reinforce the applicable terms of use of Krumpf's website.
- Conduct investigations of possible violations of applicable laws.
- To detect, prevent and protect against fraud and technical or security vulnerability.
- Comply with laws and regulations, and work together for any legal investigation and to comply with government requirements.

We may share your information with:

- Law enforcement or governmental authorities in cases where they have followed the corresponding process to request us to share the information with them.
- We may also share your personal information with companies, organizations or individuals outside Krumpf considering that disclosure of such information is necessary for legal reasons.

Security of the information:

The information is limited only to people who are in contact with customer services. Similarly, the electronic support is properly encrypted where only the staff itself have access. On the other hand the support of personal information is properly explained in our policy.

Accuracy of information:

We ensure that the customer has legal capacity and has provided us with a duly authorized identity document (ID card, passport), additionally the customer fills forms where a series of data is required in order to comply with this policy.

Monitoring and enforcement:

There is a Quality Committee that ensures supervision with the support of IT and Internal Audits. There is an updated policy on our website; in case there is any change we will inform you accordingly.